

Category:	Procedure:	
Business Management	Emergency Calls for School Buildings/Campus Issues	
Descriptor Code:	Issued Date:	Revised Date:
AP-E-110-1	June 1997	May 2011

Refer to Knox County Board of Education Policy E-110. **TELEPHONE PROCEDURES** (1) All requests should be made to the Maintenance Department. (2) Give your school name. (3) Give your name and your position. (4) State problem. (5) State location of problem. **DURING NORMAL WORKING HOURS** 7:00 AM to 4:00 PM Monday through Friday all emergency calls go to Fifth Avenue Maintenance Department at 594-3633. **AFTER NORMAL WORKING HOURS** 4:00 PM to 7:00 AM Monday through Friday all emergency calls go to Fifth Avenue Maintenance Department at 594-1229. WEEKENDS AND HOLIDAYS All emergency calls go to Fifth Avenue Maintenance Department at 594-1229.